

# Providing New Value to the Society of Tomorrow Next Value Creator











Big Data





**IoT** 



**Cyber Security** 



**Mobility** 



## **Creating New Value** MADE BY DTS Group

The next technology, the next human resource, the next value We create the next value. MADE BY DTS Group.

DTS Group aspires to continually enhance our customers' value, while every employee aspires to be creative and independent.

DTS Group aims to become a corporate group that consistently considers our customers' perspectives, resolves issues as they arise, and thinks and acts proactively.

DTS Group nurtures our corporate culture, where our employees deliver results with resilience, and create new value using our unique technology.

DTS Group contributes to the future by respecting people and the environment.

Medium-Term Management Plan (April 2019 to March 2022)

Providing New Value to the Society of Tomorrow

### Next Value Creator

Through its ESG activities, DTS Group provides with new values that realize a sustainable society.

## **MESSAGE**

[President's Message]

Since our establishment in 1972, we at the DTS Group have been providing IT services to a diverse range of customers including finance and communications as well as the public and corporate sectors.

In addition to building information systems including consulting, design, development, operation and foundation building, we seek to continue providing our customers with added value through the delivery of business solutions and business process outsourcing (BPO).

Based on industry-leading operational knowledge and quality, we have earned our customers' trust through participation in large-scale projects for financial institutions' core systems, provision of solutions for retailers including various management systems and e-commerce sites, and the track records of development in various fields such as embedded systems relating to autonomous driving technologies for automobiles.

In recent years, corporate reform is advancing rapidly by using the latest digital technology called Degital Transformation (DX). We at the DTS Group will continue to support our customers' business innovation, based on our operational knowledge and project management capabilities that we have cultivated over many years, and by leveraging the cutting-edge technologies related to DX.

Under our principle of "DTS Group WAY" that was established on the occasion of our 45th anniversary in 2017, we are working together on a group basis to transform ourselves into a value-creating companies. We incorpoted our basic policy into the Medium-Term Management Plan beginning from in Fiscal Year 2019, that we are evolving into a corporate group to

We look forward to your continued patronage of the DTS Group as your business partner.

contribute realizing a sustainable society.

CORPORATE MESSAGE

Delivering Tomorrow's Solutions DTS Group delivers tomorrow's solutions.

This means "DTS is constantly striving for new core business and aiming to provide with high added value by using its skills and knowledge to propose and realize total business process solutions. "

Representative Director

DTS Corporation President and Tomoaki Kitamura

## Evolving into a new System Integrator

Adapting to digital transformations, DTS Group is evolving into a solution/service integrator from a system integrator, to provide with total solutions responding to the issues of society and/or customer.

Providing total solutions

# Sler

**SOLUTION / SERVICE** INTEGRATOR

### **Business environment** change

- Digitization of business
- Spread of new technologies
- Conversion from cost-cutting to value-creation

### Adapting to DX

- Shift toward services
- More open (co-creation)
- More social (sharing)
- Smarter (diversity)

Sler **SYSTEM INTEGRATOR** 

### Enhancement of provided value

- Expansion/promotion of SoE (collaboration/fusion with SoR)
- Utilization of CAMBRIC
- Active proposals to customers (creation of new value)

### Standards of development and operation that meet high-level quality requirements

To secure and aim for the transparency of product and service quality, DTS Group constructs unique processes based on CMMI and organizes them as the standard process of "PMS (project management strategy)". The organization involved in system development has as a whole acquired "JIS Q9001 (ISO 9001) accreditation.

Further, DTS responded to agile development techniques and automated tools to strengthen SI capabilities and to improve productivity. We will continue to work to enhance PMS

In the field of system operation, DTS Group manages IT use services based on the PDCA cycle, and provides with highquality one-stop services compliant with ITSMS (IT service management system), which systematically secures and enhance IT services.

(CMMI is a registered trademark of Carnegie Melon University in US)

 DTS Group Vision/Mid-Term Business Plan/CORPORATE MESSAGE **P2**  President's Message **P3**  Evolving into a new System Integrator **P4** Finance 40 years of achievements and knowledge in the finance industry and support for large-scale projects and overseas expansion **P6** 1111 Services for Constructing Basic Structures for Financia Businesses Banks Trust Banks Credit Card Company Securities Company Cryptocurrencv Social A wealth of achievements and business know-how in the development and maintenance of systems in the social community. **P8** 















Communications Carrier

### Corporate Solutions

One-stop service proposing optimum systems and the latest technologies for a wide variety of industries















P10



Big Data Solutions

New territories

### Operations and BPO

Freeing customers from cumbersome system management and realizing efficient and optimal management













Card security

P14

P17

### IT Infrastructure

Solving customers' IT strategy issues with cutting-edge technology and our operational expertise











### Embedded Systems

Supporting DX of the automotive and medical fields centering on embedded system development











P18

### Large selection of package solutions

Providing package solutions such as big data, personnel administration and housing









**P20** 

<ul><li>DTS Group</li></ul>	(Japanese network)
<ul> <li>DTS Group</li> </ul>	(global network)

**P22 P24** 

**P26** ESG management using SDGs

 History/Locations/Access **P28** 

04 DTS Group PROFILE



## Achievement and knowledge in the finance industry over 40 years and support for large-scale projects and overseas expansion

Since the establishment, we have accrued achievements over 40 years in system development and maintenance for all types of financial businesses including banks, trust banks, and securities companies, and has accumulated top-of-the-industry operational know-how for large-scale system integrations and system reconstruction and has many experts to support these efforts. We have received the highest satisfaction ratings from its customers. We have mobilization capacity to fully meet solution developments, large-scale projects, such as megabank consolidation and IT implementation support for its customers' overseas business development. Moreover, we have a Financial System Development Center ready for large-scale projects in Japan that require high-level security. We take full advantage of these resources to offer the optimum solutions to our customers.

Solutions for Financial Institutions







Company





Structures for Financial Businesses



Cryptocurrency



### Banks

## DTS's greatest strength: Development of systems for bank accounts

DTS has long been engaged in the development and maintenance of accounting systems, information systems, external connection systems and market-related systems for megabanks in Japan. We offer operational know-how and the latest diverse technologies required to build the most up-to-date banking functions.

### Major achievement of development

- ·Integration project for large banks;(3 times)
- Megabank system renovation (construction of accounting and information systems)
- ·development of Global Bond systems used by large banking institutions



### Trust Banks

## Accumulation of operational expertise by specialized system engineers

We have long been engaged in the development and maintenance of systems for major trust banks in Japan, including banking operations, trust operations, and the combined operations. In particular, we have many specialized system engineers for highly specialized operations such as annuities, securities, transfer agencies, and credit liquidity and provides with a variety of solutions for its customers.

### Major achievement of development

- ·Integration of trust bank systems
- ·Renovation of trust bank's electronic loan receivables system
- ·Renovation of an asset management company's system

### Examples of automatic generation tool introduction



The "GeneXus" automatic generation tool is applied to the part of the systems constructed for megabanks. As well as helping to compress development periods and development and maintenance costs, DTS provides with high-quality services for which we have gained high praise. (DTS is a GeneXus partner)



### 40101

### Securities Company

### Solutions for successful business in the securities market

We provide with system development and maintenance with high functionality and quality to support securities companies' market businesses. We have prepared with a unique "Internet balance inquiry service" to support a speedy service.

### Major achievement of development

- Renovation of securities companies core systems
- Comprehensive maintenance of peripheral systems • Internet balance inquiry service for securities companies



NTT DATA Group, Tokai Tokyo Financial Group, IBM Japan, NEC Group, Government Pension Investment Fund Japan, Norinchukin Bank Group, Nomura Group, Nomura Research Institute, Ltd., Hitachi Group, Mizuho Financial Group, Sumitomo Mitsui Trust Group, Sumitomo Mitsui Financial Group, Mitsubishi UFJ Financial Group (in Japanese syllabary order)

### Credit Card Company

## Supporting core system structuring for all types of credits

We support core system structuring for all types of credit card business such as member store registration, credit examination, sales and billing, member store management, and point management. We can provide with support for migration from general-purpose machines to an open environment, migration to package systems, and positioning of multiple systems by brand integration.

### Major achievement of development

- ·Renovation of credit card companies' core systems
- ·Development of the point management system for credit card comanies

### o<del>‡</del>

Services for Constructing Basic Structures for Financial Businesses

### Offering integrated services, from system foundation planning to construction

We provides with designing, construction and maintenance of system foundations, such as large-scale core systems that include business operations ,or to small-scale sub-systems and groupware, in an integrated fashion. We selects networks, servers and security instruments from various vendors and creates a best combination for the customers.

### Major achievement of development

- ·Development of megabank system
- ·Development of Intranet for securities companies.

#### Topics

## Finance industry know-how and fusion of cutting-edge technology such as Al and RPA

- By fusing FinTech-related technology such as AI (image recognition/ automatic language processing) and RPA (software that can automate routine work), DTS provides with financial industry related know-how and service, that are second to none.
- We conduct practical research into the financial business of new technologies and promote services including foreign solutions.

•Examples of the RPA introduction



DTS supports introductions of RPA to trust banks and life insurance companies and introduces products such as UiPath. DTS provides with proposals in line with customers'business type, to contribute promoting work efficiency enhancement and working style reform.

(DTS is a development partner of UiPath)

### **DX Solutions**

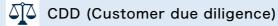
### Anti-money laundering solutions for financial institutions



- "AMLion" is an anti-money laundering solution compliant with the latest domestic and overseas guidelines.
- AMLion has unique functions, such as using AI to gather anti-social information from Internet news and a fuzzy matching search tool that handles the special characteristics of kanji characters such as old kanji forms and variant characters. And other overseas solution do not have such functions.

(AMLion is a registered trademark of DTS)

### Functions



AMLion calculates customers'risk values through an evaluation axis (profession, industry, asset status) defined by each financial institution, and updates risk values for existing customers continuously, as well as when a new bank account is open.



### WLS (Watch List Screening)

AMLion calculates customer risk values by collating watch list of National Police Agency and Ministry of Finance and negative news identified by Al against customer information. Besides fuzzy matching including old style kanji and anti-social information issued by authorities of each country, AMLion can also import Dow Jones and World-Check.



## WLS-R(Watch List Screening Real time)

AMLion checks SWIFT transceiver telegrams in real time and filters these telegrams into message types, to block suspicious messages. AMLion sets fields to check messages per message type, and realizes efficient filtering.



## TMS (Transaction Monitoring Service)

By collating transactions in the past and rules defined by each financial institution, AMLion detects suspicious transactions and generates alerts. Rules can be set flexibly by transaction frequency (period, count) and transaction amount (average, total, maximum, minimum).



Cryptocurrency solutions



AMlion provides with practical attribute information (address, transaction owner) that does not exist in blockchain assets but is useful for AML surveys and compliance, and such information as risk values analyzed based on such information. AMLion combines open source and closed source intelligence (gathered information) relating to the dark web, worldwide clearing houses, mixers, gambling services, and known criminal addresses, and provides with a lot of information rapidly in a practical manner by utilizing machine learning, statistical analysis, and clustering techniques etc.

■AMLion calculates risk levels by correlating suspicious addresses and wallets.

- ■AMLion profiles hundreds of international transactions, ATMs, mixers, money laundering systems and gambling services, and known criminal addresses, to conduct transaction and risk evaluations.
  - (DTS is a distributor of CipherTrace)

### Social



### A wealth of achievements and business know-how in the development and maintenance of systems in the social community.

We provide specialist knowledge and technical skills developed through a wealth of experience in insurance, pensions, mutual aid, government offices and local government, medical welfare and communications. We can also speedily respond to social situations change typified by decreasing birthrate and aging population, and maturation and legal system revisions. We also provide optimal services that respond to digital transformations. Our staff members who can handle new technology such as cloud, Al, agile micro-services, and high-speed developments. They participate in a wide variety of projects.

Social solutions















Liability Insurance

Medical Welfare

Pension Funds

Government offices Mutual Aid and local government

Communications



### Life Insurance

### DTS supports individual as well as group insurance.

We provide long-term support to life insurance companies, and possess high-level skills and know-how covering a wide spectrum of life insurance systems. We may meet a variety of needs with integrated services spanning consulting to development and maintenance, and with technical skills covering host systems, open systems and Web systems.

### Major achievements of development

·Renovation of life insurance companies' core systems ·Systems for insurance agencies



### Medical Welfare

### Responding to broad IT use in medical care

We have a wealth of experience and specialist skills in 1) developing, maintaining and operating systems that determine payment of medical payouts from medical institutions authorized to treat patients with health insurance coverage, 2) joint computation by computerizing office work conducted by all insurance companies, and 3) advanced elderly medical services by regional alliances. We are well versed in health, medical and welfare services such as nursing insurance.

#### Major achievements of development

- ·Reconstruction of a retired employee medical system for a social insurance payment fund
- ·Reconstruction of a comprehensive National Health Insurance (NHI) system for a NHI Federation



### Liability Insurance

### From system development and maintenance to customer support

Over many years' experience dealing with non-life insurance companies, we have developed and maintained systems for a wide range of insurance types including car insurance, fire insurance, property insurance, and marine and transportation insurance. With its abundant experience, DTS may meet a variety of needs such as requirement definition and customer support.

### Major achievements of development

·Development of non-life insurance company Web systems ·Systems for insurance agencies





Itochu Group, NTT Communications Group, NTT Comware Group, NTT Data Group, NTT DoCoMo Group, SoftBank Group, Dai-ichi Life Insurance Group, Japan Telecommunications Welfare Association, NEC Group, Nihon Unisys Group, Hitachi Group, Fukoku Mutual Life Insurance Group, Prudential Financial Group, Mizuho Financial Group, Sumitomo Mitsui Trust Group, Meiji Yasuda Life Insurance Group, Rakuten Group (in Japanese syllabary order)



### Handled by SEs well-versed in many kinds of pension schemes

We have many SEs well-versed in work ranging from construction to operation and maintenance of systems that support many kinds of pension schemes including national pension, welfare pension, worker's accident insurance, DB, and DC. For each of these schemes, we can provide support ranging from management of the scheme and its members and recipients to the development of mathematical systems.

#### Major achievements of development

- ·Development of systems renovating pension service server
- Development of systems supporting office work of trust banks



### Government offices and local government

### Optimizing working practices of central government ministries and agencies and local governments

We can optimize central government ministries and agencies and local governments' working practices by making the most of our abundant work experience and specialist skills in developing, operating and maintaining systems designed for such users. We actively utilize packages and OSS (open source software) to solve problems such as cutting costs.

#### Major achievements of development

·Reconstruction of tax and nursing systems for Sapporo City ·Reconstruction of tax and nursing systems for Kyoto City

### Mutual Aid

### Solving problems through total support of mutual aid systems

Our staff possess a wealth of experience and special skills in work covering the management, of contributions spanning from joining to leaving a mutual aid society, as well as work relating to savings, loans, insurance and provisions concerning mutual aids. We provide total support ranging from the construction to operation and maintenance of mutual aid systems. We can help to solve problems such as improving office work efficiency and protecting members' personal information.

#### Major achievements of development

- ·Building integrated regional mutual aid systems
- ·Changing core system equipment for regional mutual aid systems

### **Communications Carrier**

### Taking advantage of our accumulated knowhow of major communication carriers

Taking advantage of our abundant experience and working knowledge of developing core and peripheral systems for major domestic communication carriers, we builds the best systems and provides with after-sales support for customers. Such systems include customer control, contract management, receipt of invoiced funds, facility management, monitoring control and service order management systems.

### Major achievements of development

- ·Operating and managing communications company systems
- ·Building CS systems for a communications company

### **DX Solutions**

### Platforms that enable sophisticated Al data analysis

The AI (machine learning)-based "DAVinCI LABS" data analysis platform is a solution that enables the fully automatic creation of highly accurate prediction models. Data science is highly specialized work that has 3 requirements: 1) programming technology using R and Python; 2) knowledge in applied mathematics such as, statistics, linear algebra, and information theory; and 3) a working knowledge including accurate setting of businessrelated issues and an understanding of what data is to be targeted for analysis. Making use of universal operability and sophisticated algorithms developed by successful scientists across the globe, "DAVinCl LABS" enables highlevel analysis with Al for those with a knowledge of the work. Without over-relying on data scientists, we support Al-based business innovation at the various work sites of the customers.



### [Functions]

- ① Data Importing ② Data handling
- 3 Study and analysis 4 Creation of predictive models and clustering sets

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Insurance industry use cases			
1	Marketing	4	Claim appraisal
2	Loss prediction	5	Fraud detection
3	Underwriting	6	Sales staff matching

(DAVinCl LABS is a data analysis platform that makes use of an Al foundation owned by ailys Co., Ltd.)

### Provision of rheumatism clinical care support systems across Japan

DTS has introduced an on-premises version of the rheumatism clinical care support systems first sold in 2016 to medical institutions throughout Japan from the Kyusyu to Hokkaido regions. In February 2018, a digital clinical records version began operation in a core hospital in Osaka in cooperation with a major digital clinical records manufacturer. Digital clinical records manufacturers and medical trading companies have begun selling the systems as the agents of rheumatism clinical care support systems, and we aim to further increase their introduction into medical institutions all over Japan.

In addition, we are currently considering the provision of support systems to other clinical departments using the framework of the rheumatism clinical care support systems





### One-stop service proposing optimum systems and the latest technologies for a wide variety of industries

We have previously proposed a total service in line with the diverse needs of many industries, particularly including the retail/distribution and air transport industries. Such development achievements and know-how make use of our and other companies' package services and we make proposals based on the technologies and products best suited to solving customers' goals and issues. We provide a one-stop service that comprehensively combines new business models utilizing digital technologies (BI / AI / Cloud / IoT) with its development, technological and solution-making strengths depending on industry type.

Solutions for corporations



















### Retail and Distribution

### Supporting improvement of customer satisfaction through various channels

Involved in the development of core systems for major retailers, we have an abundance of achievements extending across the whole retail industry including convenience stores, apparel products, departments stores, and so on. We have focused efforts on the development of omni-channel retailing such as EC and store systems in addition to sale/product management, credit member management, electronic money, and mobile app development.

·Construction of store systems and EC sites for major convenience stores ·Construction of credit member management for a large-scale retail store



### Air Transport

### Constructing systems by making use of industryspecific know-how

Making use of airline industry know-how, we develops major business systems such as seat reservation, and maintenance and operating control. Aimed at the transportation industry, we provide a one-stop service covering core system design, development and maintenance for customers such as bus tour companies.

·Construction of passenger systems for major airlines ·Construction of reservation management system for major bus travel companies.



### Manufacturing and Production

### Rich history of developing systems for receiving orders and managing products

We have a proven history of developing systems for receiving orders and managing products for major manufacturers. Combining IoT and big data (AI/BI) from production planning to manufacturing and sales, we provide total management

·Development of core systems for major automobile manufacturers ·Development of supply and demand management systems for major drink manufacturers

### IT Consulting Service

### Identify customers' operations and improve business processes

Together with our long history of achievements and experience in development and applications, we take a further step into our customers' operational and business issues. We offer a wide range of consulting services from current-state analysis to suggestions for improving operation processing, and suggestions for solution implementation.

- ·Core system construction project for textile manufacturers
- ·Master data management project for major pharmaceutical companies.



IIJ Group, Isuzu Motors, Itochu Group, Avex Group, NTT Communications Group, NTT Comware Group, NTT Data Group, NTT DoCoMo Group, NTT EAST Group, KDDI Group, ja.z-tamago, JAL Infotec, Simmons, SoftBank Group, Tata Group, DXC Technology Japan, Toyota Housing, Nikon, Nishimoto Wismettac Holdings, NCR Japan, NEC Group, Nihon Unisys Group, Hato Bus, Hitachi Group, Fujitsu Group, Marui Group. Misawa Homes, Mizuho Financial Group, Mitsubishi Electric Group, Mitsubishi UFJ Financial Group, YAMADA HOLDINGS CO., LTD. Group, Yamato System Development, Lawson Group (in Japanese syllabary order)



### **ERP Package Solutions**

### Supporting the introduction, management and maintenance of solutions

As an independent system integrator, we provide an introduction support service for ERP and production management packages - a service we are proud to have successfully introduced for many companies ranging from large-scale and mid-size to SMEs. When it comes to system management and maintenance after introduction, we fully understand customers' business systems so you can leave the rest to us with peace of mind.

·Introduction of core system renovation framework for major communication companies. ·Introduction of SAP Payroll Attendance System for major automobile manufacturers

### Main line of products

### **ERP** packages

SAP(SAP)



Kanjo Bugyo (OBIC Business Consultants)



Production management package

Factory-ONE Denno Kojo (EXCorporation)



### Workflow framework

intra-mart (NTT Data Intra-Mart)



Comprehensive solutions for open system development

TERASOLUNA (NTT Data)



Comprehensive personnel administration solutions

Lysithea (Hitachi Solutions)



(The product names and company names are the trademarks or registered trademarks of those companies.)

### Core Operations Solutions

### Providing solutions that support core operations

We provide a variety of core system solutions ranging from sales and production management to personnel administration and accounting for a wide selection of customers in the fields of retail, distribution, service and so on. Adding the individual strengths to package functions for each customer, we realize competitive and flexible systems.

- ·Introduction and overseas expansion of core systems for major clothing manufacturers
- ·Introduction of core packages for printing companies.

### Industry-Specific Solutions

### Solving challenges using experience and knowledge

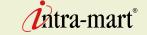
Every industry has every tasks and system requirements. Using experience and know-how developed on-site, in areas such as the latest industry trends and insight, production management and supply chains, we provide optimized solutions that make use of the latest technology.

#### Major achievement of development

- ·Introduction of trade management systems for trading
- ·Introduction of core systems for paper manufacturers

### Intra-mart solutions that make use of many development achievements and know-how

We support the realization of digital transformations (DX) as front- and backoffice ERP solutions for customers from a wide range of industries.



Front-office

Integrating and automating business processes including customers, agencies, member stores suppliers, consumers and facilities

Back-office ERP front (personnel administration, accounts, etc.), groupware, travel expenses, document management, and individual business systems

SoR applications



Digitizing slip forms, incorporating that into work processes, and digitizing analog

**OCR** 

Automating all types of work by combining BPM and workflows

Enabling the speedy support of forecasts and decision-making by analyzing digital

**RPA** 

ΑI

Solutions aimed at corporations











### **Housing Solutions**

### Strong support for industry IT adoption focusing on 3D CAD

Focusing on the "Walk in Home" 3D housing CAD package for the housing industry, we introduce and maintain our own unique products and peripheral systems. We develop work systems covering areas such as customer management, order receipt/placement management, construction work process management, cost management, and after-sales management.

·Development of core CAD for major housing companies ·BPO of drawings creation for major housing companies



### New territory solutions

### Solutions that make the most of technology

We suggest ways to apply leading-edge technologies including clouds, Al, mobility, robotics, IoT, and cyber security to customers' business practices. We support customers' business innovations through leading-edge solutions.

### Major achievement of development

·Development of analytical solutions for the retail industry through cooperation with a major POS manufacturer



### Big Data Solutions

### Making the most of vast accumulated data for business management

Big data is an important resource that can trigger reform of corporate management and decision-making processes. DTS supports customers' business growth by visualizing various kinds of big data to improve working efficiency and by creating new services.

#### Major achievement of development

- ·Introduction/operation of core working analysis systems for a major
- ·Work/customer analysis for a major mobile communication company



### TERASOLUNA solutions - more than 100 cases of development success

### TERASOLUNA

"TERASOLUNA®" is a comprehensive system development solution that integrates NTT data development standards, development environments (frameworks and development support tools), and support services. In cooperation with the same company, DTS develops systems that mainly apply "TERASOLUNA®" frameworks, with over 100 cases of development success. It enables proposals best suited to the characteristics of open system development projects.

### Research & Development (R&D)

As an R&D member, we take part in a wide variety of framework developments and have a wide and deep understanding of TERASOLUNA®

We have successfully supported over 100 projects in the past including development process tailoring technology, troubleshooting, and PMO support for applicable projects.

Project support

System development

### Human resource development seminars

We provide hands-on seminars in cooperation with training subsidiary, "MIRUCA".

We are contracted to develop systems using TERASOLUNA®

「FINALUNA®」

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We support projects and develop systems involving the "FINALUNA®" solution, which is based on TERASOLUNA® and aimed at the financial industry.

#### (Product and company names listed here are the trademarks or registered trademarks of those companies)

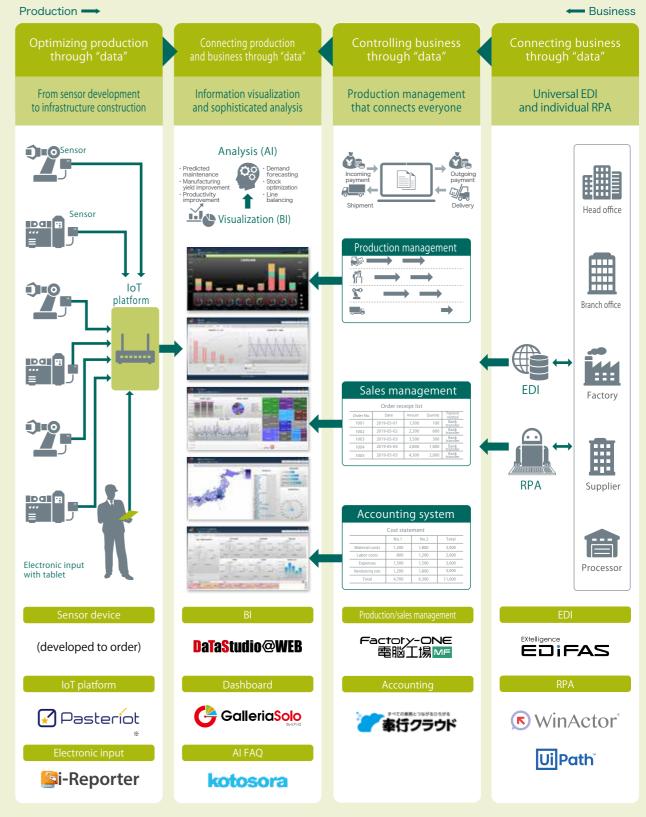
### DX Solutions

### Connecting the manufacturing industry through IT

## **DTS Connected Industries**

IoT / AI / BI / Production & sales management / EDI / RPA

We provide the best one-stop solutions for customers ranging from idea proposals to design, development and operation. DTS solves customers' problems with a data-centric approach ranging from applying IoT to production sites to the introduction of IT to work processes and supply chains.



\*\*Pasteriot (Passterio) is a IoT platform that realizes the digitization of manufacturing sites. It can be connected to various manufacturing equipment, sensors, PLC, etc. to enable visualization of manufacturing sites and detection of abnormalities in real time using proprietary rules and Al.We offer an annual subscription type that can be installed with low initial costs.

(Pasteriot is a registered trademark of DTS)

## Freeing customers from cumbersome system management and realizing efficient and optimal management

Our system operation specialists solve your operating issues and suggest ways to optimize system operation. We also suggest ways to build servers and introduce cloud systems that cater to multi-vendors. Additionally, we provide support for customers as a BPO service and our business improvement specialists suggest ways to automate work and improve work processes by making use of RPA.

Solutions for system operation and BPO











Card security

### **&**

### System operation service

### Visualization of system operation and optimal "mechanism-building"

We construct high-quality operating systems using our experience and know-how gained from over 40 years of experience. Considering how to manage operating phases efficiently while maintaining high-quality, we improve customers' business through optimal mechanisms that match system characteristics and on-premise issues.



### System operations design service

### We suggest system operation methods ranging from cloud servers to virtualization systems

In addition to the standard on-premise environment, we provide a wide range of system operation design services for the latest cloud services and virtualization systems. Making the most of our independence, we utilize products that meet customer needs to execute system operation design.



### **BPO Service**

### Fully comprehensive support for a wide range of business areas such as sales support and help desks

In addition to system operation, we support customers in a variety of work areas departed from the IT realm, such as help-desk and kitting. Dispatching workers to customers' premises, we can communicate more closely with our customers and flexibly support their various needs.



## To prevent failure of RPA introduction and robot creation

We recommend WinActor as a simple and easy RPA tool. When it comes to seamless introduction, we recommends RPA introduction and operation support services.

#### Topics

## Introduction and operation support services for work improvement RPA

We will improve customer business by consulting services provided by its experienced engineers and by making use of RPA tools. By stationing DTS's staff in customers' offices for a certain time, we provide resourceful support in line with the working status of the introducing department.

### ntroduction preparation support

rom examining the work to be argeted for RPA introduction and he preparation of flowcharts to trial france fectiveness measurement of WinActor, our staff provide irsthand on-premise support.

WinActor basic operation skills guidance Examination of work to be targeted for RPA introduction

Applicable work selection consulting

Verifying effectiveness of trial
in the introducing department

### Supporting robot creation

Together with supporting robot creation in WinActor, we provide training for operating skills to help educate in-house specialists.

Taking over robot creation work
Conducting training sessions
for WinActor operating skills
Identifying operation-related
issues

### Operation support

We provide comprehensive maintenance and inspections to enable smooth use of WinActor, and supports full-scale expansion plans and establishment of operating rules.

Maintenance and inspection / fault correction support

Support for building in-house operation systems

Support for establishment of whole company design plans Establishing whole company rules

(The product names and company names are the trademarks or registered trademarks of those companies)

Main customers

IIJ Group, ITOCHU Group, NTT Communications Group, NTT COMWARE Group, NTT DATA Group, NTT DOCOMO Group, NTT EAST Group, KDDI Group, SoftBank Group, NEC Group, Hitachi Group, Fujitsu Group, FUJIFILM Group, Mitsubishi UFJ Financial Group, Meiji Yasuda Life Insurance Group, Recruit Group (in Japanese syllabary order)

DX Solution

## **ReSM**

{Re} System Management

### Comprehensive System Operations Service

Customer system operations are managed from a secure remote center 24 hours, 365 days a year.

ReSM is an outsourcing service that we provide for complete IT system operation management. From the DTS designated remote center, we monitor system operations, respond to any failures, and support maintenance. In addition,



https://www.resm.jp/

we provide customer operation planning, server constructions and IT infrastructure integration in cloud introduction support.

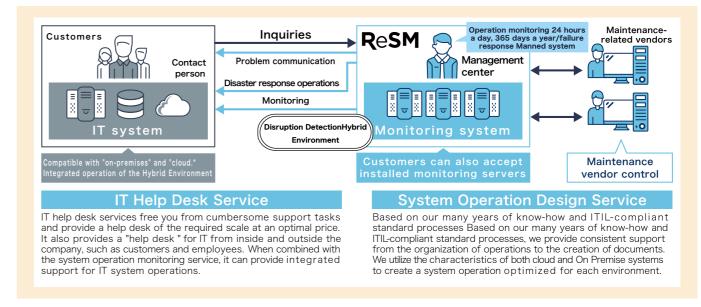
(ReSM is a registered trademark of DTS)



### Remote Operations Monitoring

Operation monitoring 24 hours a day, 365 days a year/ Trouble-shooting/ SE Support /Technical Support / Operations Planning / Help Desk

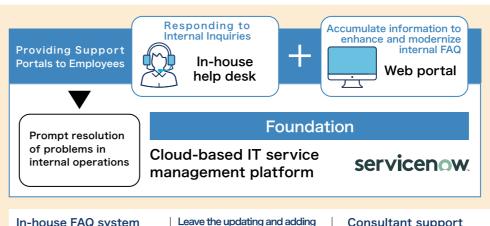
We can remotely monitor your systems installed in the cloud, On Premise, or in a data center.



## **ReSM** plus

### **Employee Support Desk Service**

Resolve all the problems of complicated in-house help desk operations. ReSM plus is an outsourcing service that realizes employee support in the digital age. Provides operational support for internal web portals (internal FAQ) and help desks.



## In-house FAQ system and manned help desk provided in combination

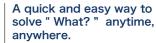
Problems that cannot be solved by the web-based FAQ system will be covered by manned operators. Total support for in-house help desk operations is available.

#### Leave the updating and adding of FAQs to us, which greatly reduces the operational burden.

The FAQ operation, which is surprisingly difficult, can be added and updated based on the inquiries received at the help desk, so that the latest FAQ can always be provided.

## Consultant support for introduction and promotion of use

The nature of the business varies from company to company. We can support you in organizing workflows and documents, creating initial FAQs, and promoting usage.



The web portal is a support self-service that allows employees to "solve" their work-related questions through the web portal.

DTS Group PROFILE 15







### Cloud Service

### Optimizing all service delivery models

We provide support ranging from conducting surveys and status analyses to design, construction, validation as well as operation design and monitoring, making the most of each cloud service's merits. DTS suggests ways to optimize delivery models of cloud service, such as private, public and hybrid.

#### Examples of supported cloud services

·IIJ GIO ·IDCF Cloud ·Amazon Web Services ·Enterprise Cloud ·Microsoft Azure (in Japanese syllabary order)

> (Product and company names listed here are the trademarks or registered trademarks of those companies)

### Cloud introduction support service

### **Amazon Web Services**

·AWS Introduction/Transition Support ·Amazon Workspaces Introduction Support

### aws partner network ·AWS Operation management

### Microsoft Azure

·Azure Introduction/Transition Support ·AD Introduction Support

### Microsoft Partner

·Azure Operation management ·Azure Billing agent

### Cloud security

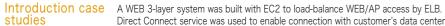
·Cloud server security measures ·Cloud security operation

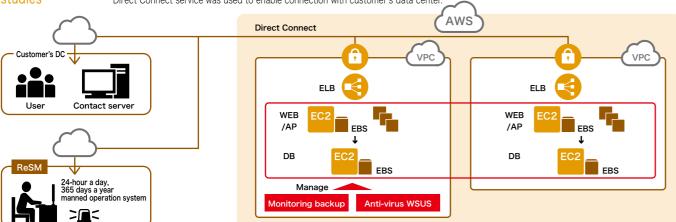
### Cloud Connection Service

·AWS Billing agent

Secure environment setup

· After Introduction operation and monitoring







### Card security service

### Safe proxy processing in a high security environment compliant with PCI DSS

In accordance with the Installment Sales Act revision of September 2018, all businesses that handle credit card information must now strictly manage the handling environment and security management. By proxy, we safely processes application data containing credit card information under a high security environment compliant with PCI DSS. Based on actual business conditions, we can make suggestions on optimal operations according to customers' own operations.

### BPO Center completely compliant with PCI DSS



·Complete compliance with PCI DSS Ver 3.2.1 ·High security using PCI DSS as a minimum Improving safety by regular security education ·Speedy response to industry guidance

### Work design to realize customization according to customers' needs



Responding to operations for each industry ·Customizing operation in accordance with customer demands ·Can flexibly respond to distinctive work processes and

irregular cases

### Information security

To take good care of customers' information assets and prevent external leakage, we are granted privacy mark authorization and have acquired information security management system (ISMS) certification.



### Solving customers' IT strategy issues with cutting-edge technology and our operational expertise

We provide the best construction of core systems for our customers in various industries as well as IT infrastructures that support business and information systems. In order to implement IT strategies and solve problems, we offer ideas taking advantage of our knowledge of business operations and cutting-edge technologies (key technologies such as virtualization) of manufactured products and solutions and communication/IDC business operation clouds.



### Integration Service

### Providing a one-stop service including system infrastructure design and construction

We offer a one-stop service covering all processes from design to construction of system infrastructure for systems of various scales ranging from large-scale mission-critical systems including business systems to small subsystems. With our competitive IT skills and proven track record, we choose network, server, storage and security devices from many different vendors to offer combinations best-suited to our customers.



### **Product Services**

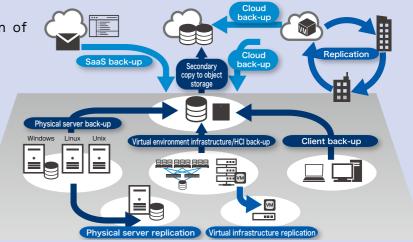
### Providing with servers and PC terminals via a one-stop service

Via a one-stop service, we can propose, procure and provide kitting for the best equipment based on IT infrastructure configuration. We takes full advantage of our network with over 250 suppliers. Through association with the Digital Technologies Corporation (DTC), we can provide speedy and flexible support.

### DX Solutions

### Robustly supporting protection of hybrid cloud environments

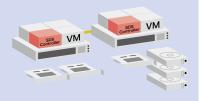
We have prepared an abundance of HCl solutions compatible with the hybrid cloud age such as "Veeam", which is specific to virtual environments and backs-up customers' valuable data, and "zerto", which allows the free migration of applications and data in a multi-cloud environment.



### **Topics**

### Providing with the best hyper-converged infrastructures for medium-sized companies and SMEs

"D-RAID Advance" is DTC's original HCI (hyper-converged infrastructure). Differing to ready-made HCIs, it is a unique commercialized solution that incorporates virtualization technology developed over many years and makes use of strong connections with hardware and software manufacturers. As well as being easy to expand and its high-speed operation, it is a low-price product that is especially popular with medium-sized companies and SMEs. Because it can reduce operating costs and be operated with cloud technology, it can contribute to customers' working style reform and DX promotion.



customer

NTT Communications Group, NTT DATA Group, NTT EAST ·NTT WEST Group, Osaka University, Kyoto University, KDDI Group, Japan Agency for Marine-Earth Science and Technology, National Institute of Information and Communications Technology, Institute of Physical and Chemical Research, Sharp Group, National Institutes for the Humanities, The University of Tokyo, National Livestock Breeding Center, Japan Oil, Gas and Metals National, Panasonic Group, Hitachi Group, Fujitsu Group, Mitsubishi Heavy Industries Group, Ricoh Group, Renesas Group, (in Japanese syllabary order)



### Supporting DX of the automotive and medical fields centering on embedded system development



A CAMBRIC that drives the information technology community.DTS INSIGHT supports the development of customers in order to promote DX in the automotive and medical fields, with embedded system development as the main pillar. We support our customers' development by providing in-house products such as embedded development support tools and verification tools/production support tools in the automotive and embedded fields, contracted development in each field, measurement and control systems in the medical field, contracted development of hardware and firmware, and system LSI design solutions.

Solutions for embedded systems







Medical

equipment

Embedded equipment

to develop embedded equipment



Digital broadcast monitoring equipment



### Automotive equipment

### Developing all kinds of automotive systems and providing verification tools

We provide products and services ranging from development support tools such as car navigation and control ECUs to simulators (HILS) that support ASAM standards required for advanced driving support systems, and simulators for measuring and developing high-speed communication CANFD.

### Main solutions

- ·Flash microcomputer programmer for production lines
- ·ECU-embedded RAM real-time measuring system
- ·Traceability management tool (support tool compatible with functional safety standards)
- · Debugging support tools (JTAG-ICE)
- ·Software structure analysis tools
- ·Contracted development of software and platforms for ECUs
- ·Contracted development of automotive applications and dispatch engineers for on-premises support

development of embedded equipment typified by home information appliances (digital TV, smartphone, and multifunction machines, etc.) and industrial equipment (robots, control devices, etc.) We

support customers through technical training and support work.

Development support tools and contracted

Development support tools and engineering services for

### Main solutions

- · Debugging support tools (JTAG-ICE) · Dynamic test/analysis tools
- ·Software structure analysis tools
- ·Arm Co.'s own development tools (IDE, compiler, evaluation board, etc.)
- ·FPGA design and manufacturing
- ·Traceability management tool (support tool compatible with functional safety standards)
- ·Contracted development ranging from hardware design to OS transplanting, drivers and applications.
- ·Development consulting, fault analysis services, performance tuning







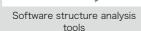




Traceability management tools









Arm Co. own development tools (IDE, compiler, evaluation board, etc.)

Main

RAM real-time

RAMScope-EXG

measuring

system

Avnet, Amano, NTT Data Group, Canon Group, Kubota, J-QuAD DYNAMICS, Sysmex Group, JOHNAN, Sony Group, DAIHATSU MOTOR, Denso Group, Tokyo Densan, Toshiba Group, Nihon Kohden, Nippon Seiki, NEC, NHK, Net One Systems, Panasonic Group, Hitachi Group, FANUC, Felica Networks, Fuji Film Group, Precision System Science, HealthCare Relations, Mitsubishi Denki Group, Yokogawa Electric Group (in Japanese syllabary order)

### Medical equipment

### Contracted development of bio-information systems

When it comes to medical systems responsible for human life, safety comes before anything else. We are contracted to develop software that extensively covers development standard process agreements and inspects internal quality, and we strive to design and test develop hardware for customers developing medical equipment (endoscopes, various inspection devices, etc.) We place emphasis on incorporating the opinions of everyone on the hospital floor and on being able to immediately respond to constantly changing requirements. In compliance with development standards conforming to IEC62304. we provide engineering services tailored to various situations.

#### Main solutions

- ·Contracted development of bio-systems (waveform control) conforming to IEC62304
- ·Contracted development of software embedded in medical equipment and medical information systems
- ·Design and manufacture of test boards, mass-production boards, and FPGA
- ·Traceability management tool (support tool compatible with functional safety standards)
- · Debugging support tools (JTAG-ICE)
- Dvnamic test/analysis tools
- ·Software structure analysis tools



Specimen systems

·Hemocyte analyzer ·Urine analyzer
·Immunological test instrumen



systems

treatmen<sup>.</sup> systems

·Ultrasonic inspection instrument ·Video streaming

Defibrillation equipm ·Dialyzer ·Infusion pump

### Digital broadcast monitoring equipment

### Providing digital broadcast monitoring, analysis and measuring equipment

We provide digital broadcast monitoring, analytical function and measuring equipment that supports the latest technology and standards for digital terrestrial broadcasting stations, BS/CS digital broadcasting stations, and cable TV stations throughout Japan. Digital broadcasting is a vital social infrastructure that requires constantly stable operation, and overall quality, sound quality and functionality are improving due to technological innovations such as 4K broadcasting. Taking advantage of our abundant experience and know-how in digital broadcasting, we supports the stable operation of broadcasting services by proposing and providing broadcasting service monitoring and analysis equipment.

### Main solutions

- ·Master monitoring system
- ·Professional digital broadcasting receivers
- ·Digital terrestrial broadcasting wave monitor





### **DX Solutions**

### Towards the realization of mobility in society

It is said that the automobile industry encounters major transformation once-in-a-hundred years. Cars in the future will move away from 'possession' to 'utilization', and MaaS (Mobility as a Service) will play a major role in this.

As we increasingly edges towards this MaaS service, DTS Insight is contributing to customers' leading-edge developments in the fiercely competitive fields of electric vehicles and automatic driving technologies through its previously accumulated achievements and know-how in automotive development.

When it comes to automated driving technology, the development of a sophisticated automatic driving system that combines electronics and IT technology is crucial. So, to improve the level of automatic driving systems, a wide variety of technological development is needed such as combining speedy



analysis of information obtained from various sensors with highly-reliable high-speed communication and "recognition/ prediction/judgment" by Al. DTS Insight contributes to the realization of mobility in society through technology.

### Providing package solutions such as big data, personnel administration and housing

We provide solutions that combine various services and products. The DTS Group has prepared package solutions that can support specialized fields for all kinds of work. We can also customize our solutions to meet customers' environments.

Various package solutions











### Big data package solutions

### Visualize data graphically GalleriaSolo



In addition to linking an abundance of graph parts with Python, which supports AI and mechanical learning, BI dashboard solutions include DaTaStudio@WEB for BI tools as a standard feature. It is adopted as an analytical platform for package products aimed at the manufacturing industry and personnel administration, and we are scheduled to launch a retail analysis service to be added to the same platform.

### Main achievements of introduction

- ·Personnel package analysis option (OEM)
- ·Manufacturing site visualization solution (OEM)
- ·Retail analysis service (due to be sold as a DTS solution)





### Personnel package solutions

### SAP personnel system and e-Gov data coordination eG-Connector



This solution realizes coordination of data between SAP personnel system and e-Gov (electronic government help desk) When applying to ministries and public agencies, such as to submit employment insurance forms, this can all be done within the SAP personnel system by coordinating data with e-Gov.

### Easily compile and analyze data DaTaStudio@WEB



In addition to containing a sophisticated totalization table as a basic function, BI solutions support the advanced security and authority management required for enterprise use. Retaining the merits of enterprise BI, it is also equipped with data fetching such as Excel for self-use and the quickly-launchable basic setting interface enabling us to meet all customers' needs.

### Main achievements of introduction

Finance and insurance industries, manufacturing industry, retail/ wholesale industries, construction industry, apparel industry









- Notification of monthly remuneration amount for calculation of social insurance Notification of changes to monthly remuneration amount
- Notification of bonus payments
  Tax return for final insurance
  premium for labor insurance
  Notification of personal number
- Notification of acquisition of employmer insurance qualification
   Notification of loss of employment insurance qualification
- Notification of transfer of employment Application for continuation of benefits

('eG-Connector' is a registered trademark of DTS)

### Housing package solutions

### "Walk in home" Living space presentation CAD software



It is a presentation software that can easily create living space plans and 3D perspective views. By renovating the system infrastructure and greatly improving the processing speed, this software enables the simple input and editing of multiple-dwelling complexes and commercial building drawings as well as 3D perspective views. It also supports environmental policy and is compatible with wearable technology such as VR.

### Major achievements of development

Major housing companies, major building material manufacturers, and civil engineering firms







User-friendly





### "Walk in home plaza" Cloud-based sales support tool for housing proposals

Walk in home plaza

This is a tool that allows users to experience firsthand "Walk in home" data via a PC at home or a free app. be browsed on a smartphone or tablet PC via a free app., allowing users to deliberate homemaking and home reform anywhere they

### Major achievements of development

Major housing companies, major building material manufacturers, and civil engineering firms



### Core systems for the housing construction industry

This Web system, aimed at housing companies, builders, and civil engineering firms, supports a series of core working tasks including customer management, order receiving/placement management, construction work process management, cost management, and aftersales services. It enables the introduction of flexible systems that meet the customers' business such as custom-built homes, built-for-sale house lots, and house reforms.

### Major achievements of development

House manufacturers, Housebuilders



"kotosora"

Al FAQ solutions

### Al package solutions

### kotosora

■This is a solution that allows users to use the "frequently asked questions" feature as if they were having a conversation with a real person. It can be used in Japanese, English, Chinese (simplified characters), Korean, and Spanish. It automates telephone and email inquiries, helping to achieve working-style reform and improve customer satisfaction.

kotosora demo site

https://kotosora.jp/dtswest/faq.php

### kotosora for LGWAN

■This is a kotosora solution that can be used on a general government network (LGWAN).

Major achievements of development Local government

### "kotosora voice" Multi-lingual voice synthesis

■ It generates a voice file with a human-like pronunciation from the text. It supports Japanese, English, Mandarin, Korean, and Spanish, and the voice's intonation, pitch, and speed can be adjusted. It can be utilized for purposes such as voice guidance, wireless-activated disaster warning systems or public announcements.

"Koto Sora"

"kotosora" and "kotosora voice" is the registered trademark of DTS WEST Co. Ltd.



DTS WEST

cotosora

DTS Group PROFILE 21

DTS Group consists of 15 companies united as one to provide joint optimal solutions to our customers across Japan.

DTS Group has 15 companies: 9 in Japan (including DTS), and 6 overseas. As a group, we combine our strengths to cover all IT needs. We also provide local services actively outside of the Greater Tokyo Area. DTS Group actively strives to contribute to communities in different regions.



### DTS WEST CORPORATION

Expanding our SI service to fire fighting and disaster prevention, manufacturing, and local government mainly in the Osaka, Kyoto and Nagoya regions, we are working on new business based on CAMBRIC such as RPA, AI, and cloud technology.

Headquarters: 22nd floor, Osaka Kokusai Building, 2-3-13 Azuchimachi, Chuo-ku, Osaka City, Osaka 541-0052 JAPAN Bases: Kyoto Office, Nagoya Office https://www.dtswest.co.jp/



### JAPAN SYSTEMS **ENGINEERING CORPORATION**

Japan Systems Engineering Corporation operates development centers in Hokkaido (Sapporo), Kanto (Tokyo) and Tokai (Numazu and Nagoya) to provide services ranging from system proposal and planning, development, infrastructure setup, through to operation and maintenance for customers mainly in the wholesale, retail, insurance, bond, and public sectors, with a number of achievements—especially in sales management.

Headquarters: 25th floor, Odakyu-Dai-ichi Seimei Building, 2-7-1 Nishi-Shinjuku, Shinjuku-ku, Tokyo 163-0725 JAPAN Bases: Hokkaido Branch Office, Numazu Sales Office, Nagoya Sales

https://jse.co.jp/

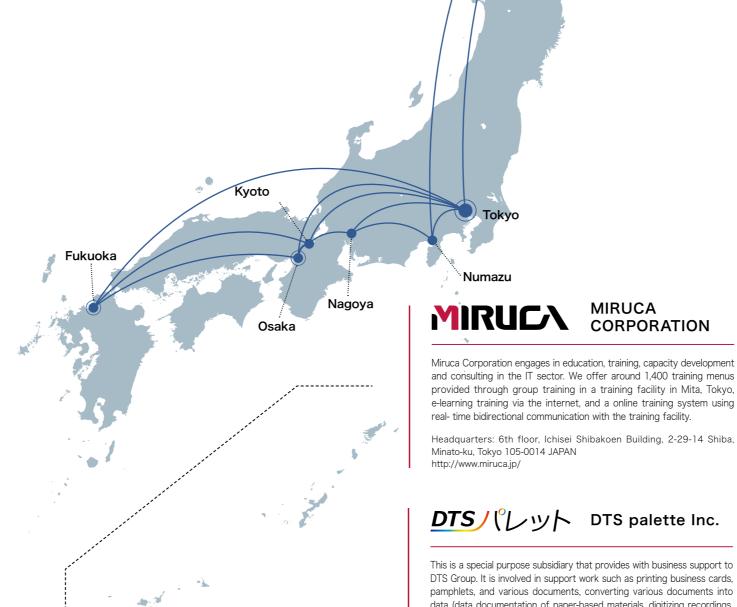


### KYUSHU DTS CORPORATION

Kyushu DTS Corporation, with its origin being in the Kyushu region of Japan, engages in system integration services in various fields such as financial instructions, enterprises, and public sectors. In particular, in the financial field we have a track record that includes helping megabanks and regional banks develop accounting- and informationrelated projects. We are also able to provide nearshore support for the development for enterprises and financial institutions.

Headquarters: 7th floor, Taihaku Center Building, 2-19-24 Hakata-Ekimae, Hakata- ku, Fukuoka City, Fukuoka 812-0011 JAPAN http://www.qdts.co.jp/

Japanese network -



**Creating New Value MADE BY DTS Group** 



### **DTS INSIGHT**

DTS Insight Corporation supports embedded system development based on our proprietary products and subcontracting development, and provides genuine development tools from Arm, centering on the automobile and medical fields. We also provide digital broadcasters across Japan with equipment for digital broadcast monitoring and analysis as well as various kinds of measuring instruments and other items.

Headquarters: 6th floor, Shinjuku MIDWEST Building, 4-30-3 Yoyogi, Shibuya-ku, Tokvo. 151-0053 JAPAN

Bases: Takadanobaba Daiichi Office, Takadanobaba Daini Office, Chubu Office, Osaka Office, Kyushu Office

https://www.dts-insight.co.jp/



### **DIGITAL TECHNOLOGIES** CORPORATION

As a trading company specializing in IT, Digital Technologies Corporation engages in sales of software and system equipment (servers, storage devices, networks, and security products) as well as in the construction of related infrastructure. We carry a large lineup of equipment from both domestic and overseas manufacturers.

Headquarters: 5th floor, Cosmo Park Building, 5-7-18, Higashi- Nippori, Arakawa- ku, Tokyo 116-0014 JAPAN Bases: Osaka Branch

https://www.dtc.co.ip/



### I Net Rely Corporation

I Net Rely Corporation is engaged in the outsourced system development business that involves the design, construction, and operation management of network infrastructures. In addition, it covers everything from telecommunications construction in the physical layer and the site environment surveys to transportation, deployment (assembly), installation, communication confirmation, equipment pulling and recycling, and provides with one-stop service for network infrastructure construction business.

Headquarters: 4th floor, R BLDG WEST, 1-13 Hakozakicho, Chuo-ku, Tokyo

Bases: Shinjuku Service Center, Tama Service Center, Hakozaki kitting center https://www.inetrely.co.jp/

### Topics

### Publicly recognized for providing with a good working environment for the disabled

Recognized for our commitment to employment for the disabled, DTS was awarded an "Incentive Award for DTS Director receiving the award Takao Sakamoto, Managing Providing a Good Working Environment Executive Office



for the Disabled" at the "2017 Awards for Excellent Workplaces for the Disabled" held by the Tokyo Labor Bureau of the Ministry of Health, Labor and Welfare and JEED held in October 2017.

DTS / いルト DTS palette Inc.

**MIRUCA** 

CORPORATION

This is a special purpose subsidiary that provides with business support to DTS Group. It is involved in support work such as printing business cards, pamphlets, and various documents, converting various documents into data (data documentation of paper-based materials, digitizing recordings, converting files to PDF), mail deliveries, and document management.

Headquarters: 4th floor Hatchobori chishima Building, 3-22-11 Hatchobori, Chuo- ku, Tokvo 104-0032 JAPAN http://www.dtspalette.co.jp/

Sapporo

Tokyo

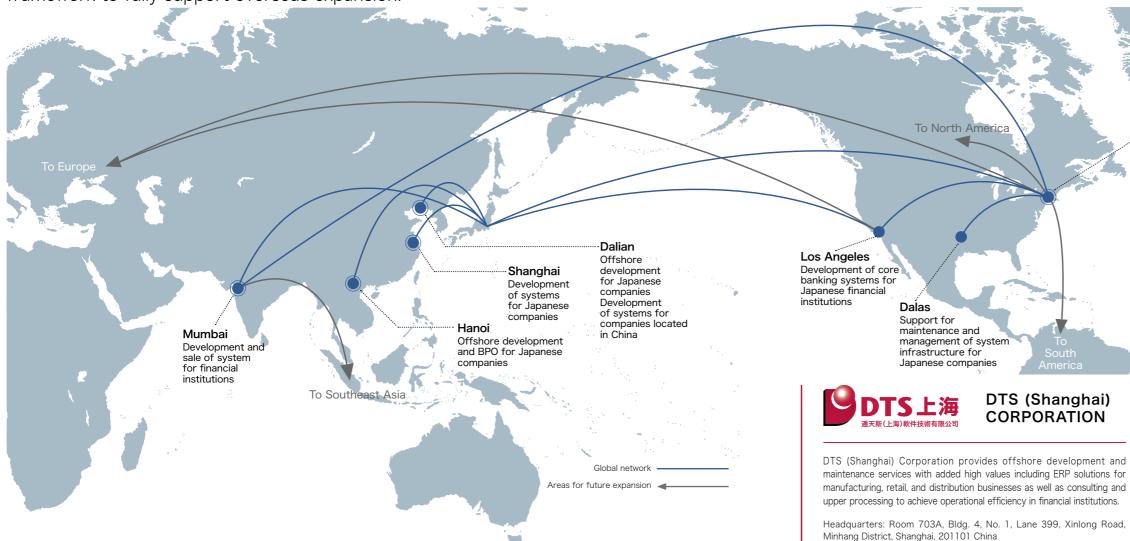
Numazu

### Expanding DTS qualities overseas and strengthening cooperation among subsidiaries Further expanding the global business of DTS.

**Creating New Value** MADE BY DTS Group

To support customers' global business, we have established Overseas subsidiaries for offshore development and BPO services.

We have also expanded its financial business solutions and established a framework to fully support overseas expansion.



### ■ Supporting Customers in Global Expansion

Since 2007, we have been providing system integration services for our Japanese corporate enterprise customers who are expanding globally, and our customers now include those in finance, communications, retail and wholesalers, and manufacturing. Currently, DTS Group has offices in seven overseas cities — New York, Los Angeles, Dallas, Shanghai, Hanoi and Mumbai . We will continue to anticipate the needs of our customers and increase our locations

### ■DTS Group's offshore development and BPO service

DTS Group promotes offshore development and BPO services in our overseas locations with the aim of enhancing global competitiveness. We conduct offshore development in our locations in Shanghai and Hanoi as well as in Dalian with corporation tie-ups. We provide BPO services from housing CAD entry to data entry and back-office related services in Hanoi as well as in Ho Chi Minh City, and other cities with corporate tie-ups.

### ■Expanding solutions toward global financial businesses

Nelito Systems, located in Mumbai with approximately 1,200 employees, is a system integrator, certified as a SWIFT\* Partner (Gold), that offers numerous solutions for financial institutions. Nelito partnered with DTS America to establish a system integration business for customers with global finance businesses in North America and Asia, and will provide them with advanced and competitive financial solution services.

\* SWIFT: Abbreviation for the Society for Worldwide Interbank Financial Telecommunication, a financial industry standards body that provides secure financial communication messages and services to financial institutions around the world.

### ■Providing anti-money laundering solutions

We have now started providing the "AMLion" anti-money laundering solution to overseas customers. We plan to expand it to regions such as Southeast Asia and exhibit it at overseas FinTech-related exhibitions.



New York Expansion of global services for Japanese financia institutions

## **DTS America**

This company provides with consulting and SI services for American (east coast, midwest, and west coast) and Canadian financial institutions. It also provides with SI services aimed at core systems for the retail, healthcare, and manufacturingindustries, and IT infrastructure construction support. It provides with solutions for the financial industry in partnership with Nelito, and it can also support offshore development such as SAP.

Headquarters: 369 Lexington Ave, Suite 301, New York, NY 10017 Los Angeles branch office: 601 S. Figueroa Street, Suite 4050, Los Angeles, CA 90017

Dallas branch office:1999 Bryan Street, Suite 900, Dallas TX 75201-3136 https://www.dtsacorp.com/



### DTS SOFTWARE VIETNAM CO., LTD.

DTS Software Vietnam offers offshore development services for enterprises and outsourcing services including housing plan and design construction, 3D modeling of construction materials, and data entry, etc. for financial industry, communication, retail, and manufacturing industries.

Headquarters: 11th floor, LADECO Building, 266 Doi Can Str., Cong VI Precinct, Ba Dinh Dist., Hanoi, Vietnam https://dtsvn.com/



### **Nelito Systems** Limited

Nelito develops and sells SI services and its own package (FinCraft) for financial institutions. It is also a recognized partner of SWIFT. In addition, in partnership with DTS and DTS America, it will provide with SI services, sell its own packages, and conduct development in North America and Asia.

Headquarters: SB-1201, 12th Floor, 'C' Block, Empire Tower, Reliable Tech Park, Thane-Belapur Road, Airoli, Navi Mumbai 400 708, Maharashtra, India. https://www.nelito.com/

SuperElectronics Co., Ltd.

Dalas

Support for

maintenance and

infrastructure for

Japanese companies

management of system

DLSE is a subsidiary of DTS Shanghai. DLSE provides IT offshore development for Japanese companies and provides. IT solutions and integration services of development, sales and maintenance of its own software products for domestic Chinese companies.

To North America

Headquarters: 13rd floor, NO.125 Gaoneng street, High-Tech Zone, Dalian LiaoNing Province China http://www.dlse.com.cn/

http://www.dts-cn.com/

SuperElectronics Co., Ltd.

DTS (Shanghai)

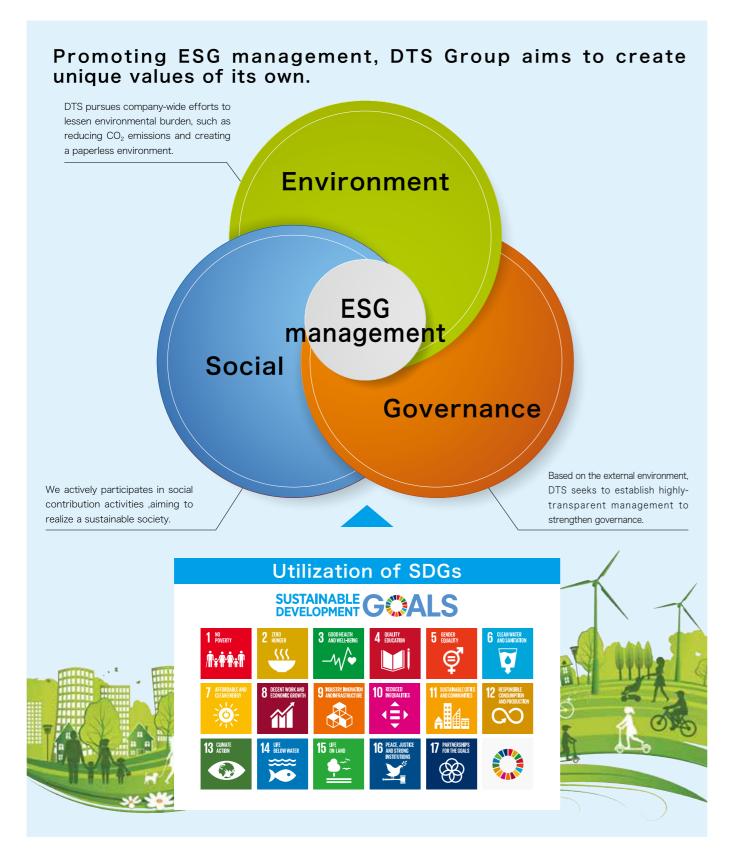
CORPORATION

DLSE Japan is a subsidiary of DLSE.

Headquarters: 2-33-8 Senzoku, Taito-ku, Tokyo 111-0031 JAPAN http://www.dlse.co.jp/

### Aiming at a sustainable and bright future, DTS Group engages business that is harmonious with the environment and the society.

DTS Group seeks to create new value aiming at realizing a sustainable society through ESG activities (environment, society and governance) that utilize SDGs (sustainable development goals).



### Contributing to environmental

### ■ Efforts for environmental protection

The DTS Group is working to achieve a sustainable society that is friendly to the environment and people by solving social issues through the provision of solutions and services, as well as greening the Group as a whole through energy and resource conservation activities.DTS acquired ISO14001 (Environmental Management System) certification in 2006. Since then, the scope has been expanded to 7 domestic Group companies and 22 locations, and the Group as a whole is working to strengthen environmental management.

### ■Global warming measures (cutting CO<sub>2</sub> emissions)

DTS achieved more efficient office environments by relocating its head office in October 2017 and consolidating its development bases. Consequently, in Fiscal Year 2019 we reduced CO2 emissions from electricity consumption at our offices by 57% compared to Fiscal Year 2013. Going forward, based on the Paris Agreement, we will continue to aim for further reductions toward the "realization of a carbon-free society" declared by the Government of Japan.

### Environment

### Building a paperless environment

By optimizing multi-function machines through work site consolidation and by installing monitors in all meeting rooms, we have achieved a paperless environment that helps to cut CO2



### Contributing to society

#### ■Social contribution activities

To fulfill duties and responsibilities to society, DTS as a group is aiming to make society more comfortable to live. Each and every one of DTS Group employees is increasingly aware of such duties and responsibilities and is actively promoting social contribution activities.

### Great East Japan Earthquake recovery support activities

Since 2013, about 50 employees of the DTS Group have been volunteering to help Great East Japan Earthquake recovery activities. In 2018 at Tomioka-machi, Futaba-gun in Fukushima Prefecture, we helped with test cultivation of grapes for brewing purposes as an industry recovery activity. XIn 2020, volunteer activities involving employees were restrained due to the spread of the Corona (COVID-19)



### ■Promoting working-style reform

DTS is working to create an environment in which each and every employee can demonstrate their autonomy and thrive on a sustainable basis by implementing measures such as reducing overtime work, improving the rate of paid leave taken, staggered attendance, health management, and diversity and inclusion. In recognition of these activities, we have been certified as an Health and Productivity, Eruboshi grade2 and as an Gold (Kin-no-Nintei).





Social

### ■ Promoting employment **DTS** / (1/1) ト of the disabled

From perspectives of social responsibility and diversity, the

special purpose subsidiary, "DTS Palette", was established in 2011 and it has been working to promote employment of the disabled.

### Efforts to strengthen governance

### ■Situation of the corporate governance

Viewing the prevention of unfair practices and improvement of competitiveness and profitability as a whole, DTS Group has been promoting efficient and fair business management practices that aim to achieve continuous growth and long-term improvement of the corporate value.

As a specific example, DTS established a "Risk Management Committee" to properly manage various risks, evaluate risks and identify problems, and formulate plans of action.

In addition, DTS conducts compliance trainings for employees regularly to keep and raise the awareness as a whole group.

### Governance



### History

- Aug. 1972 Established in Nishi Shimbashi 2-chome, Minato-ku, Tokyo.
- Apr. 1987 Acquired license of "Specified Worker Dispatching Business" by the Ministry of Labor (now "Ministry of Health, Labor and Welfare")
- Feb. 1991 Registered with the Japan Securities Dealers Association.
- Sep. 1997 Listed on the 2nd section of the Tokyo Stock Exchange.
- Sep. 1999 Listed on the 1st section of the Tokyo Stock Exchange.
- Oct. 2000 Established KYUSHU DATA TSUSHIN SYSTEM (currently, KYUSHU DTS CORPORATION) in Hakata-ku, Fukuoka, Fukuoka Prefecture.
- Apr. 2001 Acquired **DATALINKS CORPORATION** as a subsidiary.
- Mar. 2002 Approved for PrivacyMark Certification by the Japan Information Processing Development Corporation.
- Sep. 2002 Shares became loanable stock on the 1 st section of the Tokyo Stock Exchange.
- Oct. 2003 Changed company name from DATA TSUSHIN SYSTEM CORPORATION to DTS CORPORATION.
- Nov. 2006 Acquired JAPAN SYSTEMS ENGINEERING CORPORATION as a subsidiary.
- Feb. 2007 Acquired 100 % ownership of SOUGOU SYSTEM SERVICE CORPORATION
- Apr. 2007 Established MIRUCA CORPORATION as a subsidiary specialized in training and development.
- Oct. 2007 Established DTS (Shanghai) CORPORATION.
- Oct. 2009 Established DIGITAL TECHNOLOGIES CORPORATION.
- Oct. 2011 Established DTS palette Inc. as a special subsidiary.
- Nov. 2011 Established DTS America Corporation.
- Apr. 2014 Established DTS WEST CORPORATION.
- Apr. 2014 Acquired 100 % ownership of ART System Co., Ltd.
- Apr. 2014 ► Acquired YOKOGAWA DIGITAL COMPUTER CORPORATION as a subsidiary.
- Apr. 2014 Established DTS SOFTWARE VIETNAM CO., LTD.
- Apr. 2015 SOUGOU SYSTEM SERVICE CORPORATION merged with DTS WEST CORPORATION to become DTS WEST CORPORATION.
- Apr. 2015 Transferred part of its embedded related businesses to ART System Co., Ltd.
- Mar. 2017 Capital tie-up with the Indian company, Nelito Systems Limited.
- Apr. 2017 YOKOGAWA DIGITAL COMPUTER CORPORATION and ART System Co., Ltd. are merged and DTS INSIGHT CORPORATION is established.
- Aug. 2017 Made consolidated subsidiary **DATALINKS CORPORATION** a wholly owned subsidiary company through share exchange.
- Oct. 2017 Relocates headquarters to 2-chome Hatchobori, Chuo-ku, Tokyo
- Oct. 2018 Merged DATALINKS CORPORATION
- Mar. 2019 DTS (Shanghai) CORPORATION entered into agreement with Dalian Super Electronics Co., Ltd for the additional investment.
- June 2019 Acquired additional shares of **Nelito Systems Limited** to make it subsidiary.
- Mar. 2020 Acquired certification as an Health and productivity 2020 by the Ministry of Economy, Trade and Industry.
- Sep. 2020 Acquired certification as an Gold (Kin-no-Nintei) by the Healthy Company Declaration Tokyo Promotion Council.
- June 2021 Acquired 100% ownership of I Net Rely Corporation.

#### Office Locations

Headquarters:8th floor, Empire Building, 2-23-1 Hatchobori, Chuo-ku, Tokyo

Monzen-Nakacho Development Center: 2nd floor, IXINAL-Monzen-Nakacho Building2-5-4 Fukuzumi, Koto-ku, Tokyo

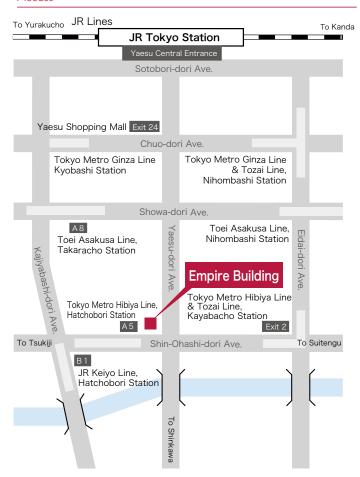
Shinkawa Development Center: 3rd floor, Shinkawa K·T Building, 1-28-44 Shinkawa, Chuo-ku, Tokyo

Nishi-Shinjuku Development Center: 25th floor, Odakyu-Dai-ichi Seimei Building, 2-7-1 Nishi-Shinjuku, Shinjuku-ku, Tokyo

Kansai Development Center: 22nd floor, Osaka Kokusai Building, 2-3-13 Azuchimachi, Chuo-ku, Osaka City, Osaka

Nippori Office:5th floor, Cosmo Park Building, 5-7-18 Higashinippori, Arakawa-ku, Tokyo

#### Access



#### Access to Headquarters

1-minute walk from Exit A5 of Hatchobori Station on Tokyo Metro Hibiya Line 3-minute walk from Exit B1 of Hatchobori Station on JR Keiyo Line 4-minute walk from Exit 2 of Kayabacho Station on Tokyo Metro Tozai Line 8-minute walk from Exit A8 of Takaracho Station on Toei Asakusa Line 12-minute walk from Yaesu Central Entrance of JR Tokyo Station 8-minute walk from Exit 24 of Yaesu Shopping Mall.

### **DTS** CORPORATION

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